

Quality Survey

1. Did Hall Ambulance respond promptly to your call?

Satisfied 1 2 3 4 5 Dissatisfied

2. Were you treated with compassion by our paramedics and emergency medical technicians?

Satisfied 1 2 3 4 5 Dissatisfied

3. Did our paramedics provide the medical treatment (service) you expected?

Satisfied 1 2 3 4 5 Dissatisfied

4. How comfortable are you with Hall Ambulance Service being your 911 emergency medical services provider?

Satisfied 1 2 3 4 5 Dissatisfied

5. What is your general overall experience with Hall Ambulance Service?

Satisfied 1 2 3 4 5 Dissatisfied

Comments: _____



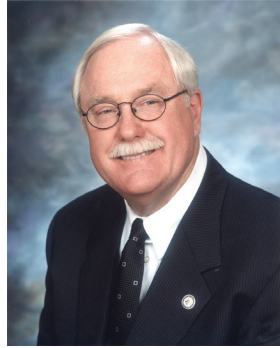
HALL
AMBULANCE

1001 21st Street
Bakersfield, CA 93301

John Doe
123 Elm St.
Bakersfield, CA 93301

How did we do?

Employees at Hall Ambulance Service are committed to exceeding expectations in their service response with quality performance and a sincere but professional demonstration of caring and respect for their patients. That is our mission.



Your feedback lets us know if we are keeping our promise to you or if there are areas where we can improve. Please take time to complete this brief questionnaire. Seal the survey so that the business reply panel is on the outside and drop it in any mailbox.

We appreciate the opportunity to serve you.

Sincerely,

A handwritten signature in black ink, appearing to read 'H. Hall', written over a horizontal line.

Harvey L. Hall
Founder & President

Detach this panel at perforation

Patient Relations
Hall Ambulance Service, Inc.
1001 21st Street
Bakersfield, CA 93301

BUSINESS REPLY MAIL