



May 20 2005

1*****AUTO**3-DIGIT 493 ###
HEATHER ROBEY or CURRENT RESIDENT
317 ROSE AVE
BIG RAPIDS MI 49307-1363



Important Safety Notice: Fire Risk

Do Not Use Certain Whirlpool® and Kenmore® brand *(made by Whirlpool Corporation)*
under-the-counter, plastic tall tub dishwashers.

SECOND NOTICE:

Dear Valued Customer,

Our records indicate that you purchased either a Whirlpool® or Kenmore® brand *(made by Whirlpool Corporation)* under-the-counter, plastic tall tub dishwasher. It has been determined that your dishwasher may be involved in a recently announced recall that Whirlpool Corporation is conducting in cooperation with the U.S. Consumer Product Safety Commission (CPSC).

Whirlpool Corporation is voluntarily recalling about 162,620 Whirlpool® and Kenmore® brand *(made by Whirlpool Corporation)* under-the-counter, plastic tall tub dishwashers. The dishwashers may have been produced with an electrical defect within the wash motor wiring and pose a risk of the motor overheating and possibly catching fire.

Until we determine if your dishwasher is affected, you should for safety reasons:

- Immediately stop using the dishwasher.
- Disconnect the electric supply to the dishwasher by shutting off the fuse or circuit breaker controlling it. If you need help or are uncomfortable with disconnecting the electric supply, please call Whirlpool Corporation toll free at **(866) 769-7260** Monday through Friday 8:00 a.m. to 9:00 p.m. EST or Saturday 8:00 a.m. to 4:30 p.m. EST.
- Inform all users of the dishwasher not to use the dishwasher due to the risk of fire.

Please complete the information on the back of this letter and return it to us using the enclosed postage-paid envelope.



Although you may have received an earlier notice about this recall, we have not yet had the opportunity to verify your dishwasher's model and serial number to determine if your unit is affected (model and serial numbers are located inside the tub on a tag near the left side of the door opening). Please complete the information requested below and return this letter to us using the enclosed postage-paid envelope.

Appliance Information

Important! Please print clearly and complete this form in ALL CAPITAL LETTERS using a BLACK ballpoint pen.

Brand Name

Model Number

Customer Phone () -

Serial Number

Repair Completed?

Yes

No

Please Fill in Appropriate Circle

Claim # <i>Given at time of registration</i>	Repair date:
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If you no longer own the Dishwasher, please tell us what happened to it, (replaced unit, sold unit, etc.):

Again, we apologize for the inconvenience and thank you for your help and cooperation.

Sincerely,

Sears, Roebuck and Co.